

**Vision:**

**To support our community and ensure Port St Mary is an excellent place to work, live and enjoy.**

**Communications**

Strategy: To be open, clear and honest in our communications, using all available methods to ensure that our community is included and informed.

Goals:

- Update minutes on website within 48 hours of ratification ✓
- Biannual newsletter ✓
- Respond to emails within 1 working day
- Clearly publicise deadlines for letters to be received prior to meeting
- Develop a clear communications flowchart for events, meetings and other activities.
- To schedule public meetings on request and encourage regular public attendance at scheduled Board meetings (previous public meetings were stopped due to lack of attendance and as a result, this has been changed to at request).

**Assets**

Strategy: We recognise that our assets are owned and managed by the Commissioners on behalf of the community we represent. We aim to manage our assets in a financially responsible way, using clear and accurate business plans to derive maximum benefits (financial or otherwise) for our community.

Goals:

- Manage our assets to obtain maximum revenue, or community benefit ✓
- Create and maintain an asset list – status reported quarterly
- To develop community assets to improve opportunity within Port St Mary
  - To construct a skate park
  - To develop a performance area in Happy Valley
  - To improve the tennis courts
  - To improve the boat park facilities
  - To update the playground equipment
- Develop a maintenance schedule for our assets

## Housing

Strategy: To provide appropriately designed, affordable housing on a means-tested basis for our community.

Goals:

- To maintain an excellent standard of LA owned housing ✓
- To respond to tenants urgent requests within 24 hours ✓
- To manage our waiting list according to DoI regulations ✓
- To look for opportunities to expand our housing offer
- To inspect all our properties and gardens on an annual basis
- To manage a system of programmed maintenance ✓.

## Environment

Strategy: We aim to manage our activities in Port St Mary so that we minimise any negative impacts on our environment.

Goals

- To commission a DED energy efficiency survey of the Town Hall
- To reduce energy bills by 10%
- Support recycling ✓
- Reduce household waste to the SITA plant
- To manage our green areas in an environmentally sensitive way
- To have the catwalk designated as a shared space
- To sensitively manage our open spaces and reduce the use of harmful chemicals
- To actively discourage the use of single use plastics when hiring PSMC premises
- To pursue carbon offsetting related to our activities
- To establish a Climate Change working group

## Finance

Strategy: We recognised that we make financial decisions on behalf of our ratepayers and residents, and we have a duty to spend money carefully and with due diligence.

Goals:

- To set a clear budget that will allow the Commissioners to deliver their goals for developing Port St Mary ✓
- To aim to reduce rate borne expenditure by streamlining our activities through:
  - the use of structured rather than reactive activities with a well planned maintenance system for our assets
  - increased use of technology (online payments, online bookings)

## Planning

Strategy: We will provide informed and justified opinion and local guidance on planning matters

Goals:

- To ensure that Commissioners receive appropriate training and support in planning matters.
- To liaise closely with central government regarding planning applications, refusals and appeals

To fully support appropriate development and recognise the need to balance conserving the character of Port St Mary without compromising its future.

### **Community**

Strategy: To play a lead role in organising community events and supporting local community groups.

Goals:

- Remembrance Day Service ✓
- Monas Queen service ✓
- Christmas Concert ✓
- Library support ✓
- Swimming pool support ✓

### **Governance**

Strategy: To ensure that Commissioners have access to information, training and support to make informed decisions.

Goals:

- To build good working relationships with other local authorities. ✓
- To provide representatives to a number of other local boards. ✓
- To ensure members conduct themselves in accordance with the Local Government Act, the Local Government Code of Conduct and our Standing Orders.
- To support the physical and mental wellbeing of all our staff.